



## Training and Technical Assistance for Justice Solutions

For nearly 30 years, CNA has applied research, analysis, and technical assistance to solve complex problems in the public and government sectors. CNA's Center for Justice Research and Innovation works with more than 650 agencies and organizations to assess challenges analytically and develop responses that reduce violent crime, improve the use of emerging technologies, and promote the safety and wellness of justice system stakeholders.

### Technical Assistance Leader

CNA works directly with criminal justice agencies to develop and deliver customized, evidence-based training and technical assistance (TTA) that improves performance and maximizes impact. Our experienced team of analysts, practitioners, and subject matter experts manages and supports a wide range of TTA—from targeted assistance for individual agencies to complex national TTA initiatives that promote sharing of best practices broadly.



### TTA That CNA Delivers

- Curriculum development
- Facilitation and training
- Field-based assistance
- Distance learning
- Conferences and workshops
- Publications
- Peer learning
- Strategic planning
- Consultation or targeted technical assistance
- Program evaluation
- Policies and procedures review
- Practitioner-researcher partnerships
- Topical assessments
- Websites and interactive multimedia resources



## Grounded Results

Our TTA approach delivers analysis-driven, operationally grounded assistance that guarantees advances and improvements in policies, procedures, and practices for justice agencies. We team practitioners, subject matter experts, and analysts with agencies to establish regular communication vehicles that facilitate productive working relationships. Our results-oriented TTA includes the following:

- **Assessment** of agency strengths, challenges, and opportunities for improvement and advancement. CNA has developed tailored assessment methodologies for analytic capabilities, evidence-based policing, policy and program implementation, community engagement, officer safety and wellness, violence reduction, technology, medical and behavioral health, victim services, and more.
- **Strategic planning** assistance to guide agencies in better understanding the range and depth of their needs, challenges, gaps, and strengths, and in effectively documenting desired outcomes, goals, strategies, actions, and timelines for their project or agency focus. CNA has worked with numerous stakeholders in strategic planning, including local, state, and federal law enforcement agencies, prosecutors, and community organizations and service providers.
- **Directed assistance** informed by local expertise and in-depth understanding of justice agency management and operations. Through our operations analysis and embedded analysts, we help local, state, and federal organizations achieve practical results.
- **Peer learning** to guide agencies in leveraging the knowledge and experience of their counterparts in the field to develop innovative solutions and refine their operational strategies.
- **Sustainable practices** to ensure continued progress, enhanced capacities, and new or improved practices. Sustainability is a crucial part of CNA's approach to TTA, and we guide agencies in learning and developing their own practices for the long term over the course of our TTA engagements.
- Detailed, **multifaceted evaluation methodologies** to document and assess the quality, effectiveness, and impact of TTA at individual and organizational levels and identify strategies for improvement.

## Other CNA Justice Skills and Services

- Operations analysis
- Critical incident review
- Policy and program management
- Organizational change
- Cost-benefit analysis
- Quantitative and qualitative research
- Technology acquisition and implementation
- Community surveys
- Stakeholder engagement
- Staffing and workforce analysis
- Translational research

## About CNA

CNA is a not-for-profit analytical organization dedicated to the safety and security of the nation. With nearly 700 scientists, analysts, and professional staff across the world, CNA's mission is to provide data-driven, innovative solutions to our nation's toughest problems. It operates the Center for Naval Analyses—the Department of the Navy's federally funded research and development center (FFRDC)—as well as the Institute for Public Research. The Center for Naval Analyses provides objective analytics to inform the decisions of military leaders and ultimately improve the lethality and effectiveness of the joint force. The Institute for Public Research leverages data analytics and innovative methods to support federal, state, and local government officials as they work to advance national and homeland security.

To learn more about the Center for Justice Research and Innovation, go to [www.cna.org/justice](http://www.cna.org/justice), or contact: Vivian Elliott, Director, Justice Research and Innovation | [elliottv@cna.org](mailto:elliottv@cna.org)