Our ADEPT™ Approach to After-Action and Critical Incident Reviews Helps Agencies and Organizations Continuously Improve.

**ADAPTABLE** approach to deliver tailored, accurate, actionable, and timely results to meet sponsoring agency requirements.

**DATA-DRIVEN** approach, using information - collected through interviews, surveys, document and literature reviews, data mining, and other means - to support fact-based and rigorous analysis, and to provide objective results.

**XPERT** personnel provide context, use cutting-edge tools and techniques to visualize complex data, identify best practices, ensure the accuracy of our analysis, and provide operational solutions.

**PROCCESS-ORIENTED** practices that are continually refined, built on 20 years of experience, consistent with government guidelines, incorporate novel techniques and technology, and applicable to all hazards and disciplines.

**TRANSFORMATIONAL** results for agencies requiring operations-based corrective actions and ways to monitor their effectiveness.

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**SCOPE**
Define the purpose, objectives, and outcomes

**COLLECT**
Identify data sources; implement data collection plan (including workshops, interviews, document review)

**ANALYZE**
Compile, deconflict, analyze, visualize, and validate data

**SHARE**
Document and refine findings; share with stakeholders

**ACT**
Develop and monitor corrective actions; support implementation as needed