



Our **ADEPT™** Approach to After-Action and Critical Incident Reviews Helps Agencies and Organizations Continuously Improve.

A **DAPTABLE** approach to deliver tailored, accurate, actionable, and timely results to meet sponsoring agency requirements.

D **ATA-DRIVEN** approach, *using information - collected through interviews, surveys, document and literature reviews, data mining, and other means* - to support fact-based and rigorous analysis, and to provide objective results.

E **XPERT** personnel provide context, use cutting-edge tools and techniques to visualize complex data, identify best practices, ensure the accuracy of our analysis, and provide operational solutions.

P **ROCESS-ORIENTED** practices that are continually refined, built on 20 years of experience, consistent with government guidelines, incorporate novel techniques and technology, and applicable to all hazards and disciplines.

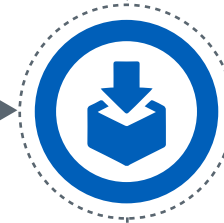
T **RANSFORMATIONAL** results for agencies requiring operations-based corrective actions and ways to monitor their effectiveness.

The **ADEPT™** Process



SCOPE

Define the purpose, objectives, and outcomes



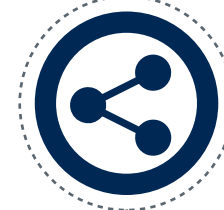
COLLECT

Identify data sources; implement data collection plan (including workshops, interviews, document review)



ANALYZE

Compile, deconflict, analyze, visualize, and validate data



SHARE

Document and refine findings; share with stakeholders



ACT

Develop and monitor corrective actions; support implementation as needed

VALIDATE

