

Appendix A: “INDIO POLICE DEPARTMENT COMMUNITY SURVEY”

RESEARCH PROCEDURES

This research is being conducted by Arizona State University to examine your views about the Indio Police Department. If you agree to participate, you will be asked to complete the following survey questions. The survey should take about 15 (fifteen) minutes to complete. You have the right not to answer any question, and to stop participation at any time.

PARTICIPATION

Your participation is voluntary, and you may withdraw from the study at any time and for any reason. If you decide not to participate or if you withdraw from the study, there is no penalty or loss of benefits to which you are otherwise entitled. There are no costs to you or any other party. You must be 18 or older to participate in this study.

CONFIDENTIALITY

Your responses will be confidential. The results of this study may be used in reports, presentations, or publications but your name will not be used. Only the research team at Arizona State University will have access to your individual survey responses.

RISKS

There are questions on this survey that ask about past and current experiences. Some of these questions could make you uncomfortable. You can skip any question you do not feel comfortable answering.

CONTACT

This research is being conducted by Dr. Cody Telep in the School of Criminology and Criminal Justice at Arizona State University. Cody Telep can be reached at cody.telep@asu.edu or 602.496.1295.

If you have any questions about your rights as a subject/participant in this research, or if you feel you have been placed at risk, you can contact the Chair of the Human Subjects Institutional Review Board, through the Arizona State University Office of Research Integrity and Assurance, at 480.965.6788.

CONSENT

By completing the following survey, you are providing your consent to participate in this study. To help ensure the confidentiality of survey, you do not need to sign any forms. If you do not wish to participate, you can stop the survey now.

RETURNING THIS PAPER SURVEY

You may either mail your completed survey to:

Dr. Cody Telep
c/o Arizona State University
Mail Code 4420 411 N. Central Avenue, Suite 600
Phoenix, AZ 85004

Or you can drop it off in a sealed envelope to the:

Indio Police Department
ATTN: Office of the Chief of Police
46-800 Jackson Street
Indio, CA 92201

If you would prefer to take this survey online, you can find the link at www.indiopd.org

To start, we'd like to know a little bit about where you live.

1. Are you a resident of Indio?

_____ Yes

_____ No

2. What is the zip code of your home residence in Indio?

_____ 92201

_____ 92203

_____ Other (specify _____)

3. When thinking about safety in your neighborhood, please indicate your level of agreement with the following statements. Do you strongly agree, agree, disagree, or strongly disagree that:

	Strongly Agree	Agree	Disagree	Strongly Disagree
a. It is a safe neighborhood for children to play outside.				
b. It is safe to spend time at the parks in this neighborhood				
c. It is a safe neighborhood for people to visit.				
d. It is a safe neighborhood for people to work in.				
e. In general, it is safe to walk in this neighborhood at night.				
f. In general, it is safe to walk in this neighborhood during the day.				
g. It is safe for you to be home alone at night.				
h. It is safe to leave the doors to your home unlocked when you are there.				
i. It is safe to park a car in this neighborhood.				
j. It is safe to wait at bus stops in this neighborhood				
k. You are worried about drug sales in this neighborhood.				
l. You are worried about being approached by a panhandler.				
m. You are worried about being shot or seriously assaulted.				
n. Most people think this neighborhood is becoming dangerous.				

4. Over the past year, how often do you think the following types of activities have taken place in this neighborhood? Do you think these activities take place every day, a few times a week, a few times a month, less than once a month, or never?

	Every Day	Few Times a Week	Few Times a Month	Less than Once a Month	Never
a. People arguing or fighting.					
b. Groups of people hanging out causing problems.					
c. People tagging or putting graffiti on buildings.					
d. People vandalizing buildings.					
e. People drinking alcohol in public.					
f. People smoking marijuana in public.					
g. People acting drunk or high.					
h. Panhandlers asking for money.					
i. People making too much noise late at night.					
j. People selling drugs outside.					
k. Working prostitutes.					
l. People breaking into cars.					
m. People stealing cars.					
n. People being robbed or mugged.					
o. Gang activity.					
p. People visibly carrying firearms.					
q. Shots fired.					

5. How worried are you that you will be a victim of the following crimes in this neighborhood? Are you very worried, worried, somewhat worried, or not worried?

	Very Worried	Worried	Somewhat Worried	Not Worried	Not Applicable
a. Someone breaking into your car.					
b. Someone damaging or vandalizing your property.					
c. Someone verbally harassing or threatening you.					
d. Someone physically attacking you.					
e. Someone mugging or robbing you.					
f. Being attacked by someone with a weapon.					
g. Someone sexually assaulting you.					
h. Someone breaking into your home while you are there.					
i. Someone breaking into your home while you are away.					
j. Someone targeting you because of your personal characteristics or religious beliefs (i.e. committing a hate crime against you).					

6. The following are questions about the physical appearance of this neighborhood. For each question, answer if there are none, one or two, or many.

	None	One or Two	Many
a. Buildings with broken windows?			
b. Places where graffiti is a problem?			
c. Abandoned or boarded up buildings?			
d. Abandoned cars?			
e. Places where broken glass is a problem?			
f. Places where litter or trash is a problem?			
g. Places that need better lighting?			
h. Places where the sidewalk is broken or missing?			
i. Places where cigarette or cigar butts are a problem?			
j. Places where drug paraphernalia is a problem?			
k. Places where condoms or condom wrappers are a problem?			

7. When thinking about the Indio Police Department, please indicate your level of agreement with the following statements. Do you strongly agree, agree, disagree, or strongly disagree that:

	Strongly Agree	Agree	Disagree	Strongly Disagree
a. Police officers treat people fairly in this neighborhood.				
b. Police officers treat people with respect in this neighborhood.				
c. The police take time to listen to people in this neighborhood.				
d. In general, the police care about problems in this neighborhood				
e. The police do a good job preventing crime in this neighborhood.				
f. The police do a good job being visible on the streets in this neighborhood.				
g. The police do a good job of responding to 911 calls in this neighborhood.				
h. I trust the police to make decisions that are good for everyone in my neighborhood.				
i. I have confidence that the police can do their job well.				
j. Police officers in my neighborhood use only the amount of force necessary to accomplish their tasks.				
k. Police officers in my neighborhood are professional in their interactions with the public.				

8. For each of the following statements, please tell me if you would be very likely, likely, unlikely, or very unlikely to take the following actions:

	Very Likely	Likely	Unlikely	Very Unlikely
a. Work with the police to identify a person who has committed a crime in your neighborhood.				
b. Attend a meeting of residents in your neighborhood to discuss crime prevention.				
c. Ignore a request from a police officer if you disagree with it.				
d. Call 911 if you see something suspicious in your neighborhood.				

9. For the following statements about this neighborhood, please indicate your level of agreement. Do you strongly agree, agree, disagree, or strongly disagree that:

	Strongly Agree	Agree	Disagree	Strongly Disagree
a. People in this neighborhood are willing to help their neighbors.				
b. Neighbors usually talk to each other.				
c. In general, people in this neighborhood can be trusted.				
d. People in this neighborhood usually get along with each other.				
e. People in this neighborhood share the same values.				
f. Neighbors watch out for each other.				

10. What are your three biggest concerns related to public safety in this neighborhood?

a. _____

b. _____

c. _____

Now we would like to ask you some questions about your prior experiences with crime, victimization, and the Indio Police Department.

11. In the past year, about how many times have you called the Indio Police Department to report a problem in your home? _____

12. In the past year, about how many times have you called the police to report a problem outside of your home but still in this neighborhood? _____

13. Have you been the victim of a crime in the past year?

_____ Yes

_____ No

14. If you answered “yes” to question 13, did you report this crime to the police?

_____ Yes

_____ No

15. To your knowledge, in the last year have any of your neighbors or other residents in this neighborhood been the victim of a crime (reported or unreported)?

_____ Yes

_____ No

16. a. In general, have you limited or changed your activities in the past year because of concerns about crime in this neighborhood?

_____ Yes

_____ No

b. Compared to last year how safe to do you feel?

- More safe
- About the same
- Less safe

17. How often does your worry about crime prevent you from doing things you would like to do in this neighborhood?

- Often
- Sometimes
- Rarely
- Never

18. How much is your own quality of life affected by crime in this neighborhood on a scale from 1 to 10, where 1 is no effect and 10 is a total effect on your quality of life?

19. Have you had any face-to-face contact with one or more officers from the Indio Police Department in the past year through calling the police, being in a traffic accident, or being stopped by the police?

- Yes
- No (Skip to Question 33)

The following questions are about your most recent police encounter, that is, the period when you interacted with one or more police officers through calling the police, being in a traffic accident, or being stopped by the police

20. Was the officer you interacted with the most a male or female?

Male

Female

21. What was the age of the officer you interacted with the most?

Under 30 years old

30 to 40 years old

Over 40 years old

22. To the best of your knowledge, what was this officer's race or ethnicity?

White

Black or African American

Hispanic or Latino(a)

Asian

Native American

Mixed

Some other racial or ethnic group

23. How did your face-to-face contact with a police officer occur?

It was a traffic stop (Answer 24–25, Skip 26–28)

It was a traffic accident (Skip 24–25)

It was an arrest (Answer 25, Skip 26–28)

It was a crime report (Skip 24–25)

It was a stop while I was walking, on a bicycle, or standing in a public area
(Answer 24–25, Skip 26–28)

Other (explain _____)

24. What happened as a result of the contact?

- I was given a citation
- I was given a warning in writing
- I was given a verbal warning
- I was arrested
- Nothing happened
- Something else (explain _____)

25. You can answer yes or no to the following statements. During your encounter with the police...

	Yes	No	Don't know
a. Did the officer threaten to use physical force against you?			
b. Did the officer actually use force against you, such as pushing, grabbing, hitting or kicking you?			
c. Did the officer search you by touching your body in different places?			
d. Did the officer point a weapon at you, such as pepper spray, a stun gun, or an actual gun?			

26. Where did your police contact occur?

- On the street
- In my home
- At the police station
- Somewhere else (explain _____)

27. What type of crime incident was it?

- A personal or violent crime
- A property crime
- Something else (explain _____)

28. a. How long did it take for the police to arrive?

_____ They arrived very slowly

_____ They arrived somewhat slowly

_____ They arrived somewhat quickly

_____ They arrived very quickly

b. What was the estimated time in minutes it took for the police to arrive?

29. Taking the whole experience into account, how satisfied are you with the way you were treated by officers in this interaction?

_____ Very dissatisfied

_____ Dissatisfied

_____ Satisfied

_____ Very satisfied

30. For each of the following statements, please tell me if you strongly agree, agree, disagree or strongly disagree. During the encounter, the officer...

	Strongly Agree	Agree	Disagree	Strongly Disagree
a. Considered my views.				
b. Seemed trustworthy.				
c. Tried to be helpful.				
d. Took the matter seriously.				
e. Made decisions based on the facts.				
f. Was fair and evenhanded.				
g. Discriminated against me because of my race, gender, age, religion, or sexual orientation.				
h. Treated me with dignity and respect.				
i. Treated me politely.				
j. Talked down to me.				
k. Remained calm.				
l. Displayed a sense of humor.				
m. Interrupted me.				

31. Like the previous question, please answer whether you strongly agree, agree, disagree or strongly disagree with the following statements about your encounter. During the encounter, the officer...

	Strongly Agree	Agree	Disagree	Strongly Disagree
a. Seemed to blame me for what happened.				
b. Appeared to know what he or she was doing.				
c. Clearly explained the reasons for his or her actions.				
d. Explained what would happen next in the process.				
e. Answered my questions well.				
f. Listened to what I had to say.				
g. Seemed concerned about my feelings.				
h. Seemed to believe what I was saying.				
i. Comforted and reassured me.				

32. You can answer yes or no to the following statements. During your encounter with the police...

	Yes	No	Don't know
a. At the start, did the officer greet you by saying hello and stating his or her name?			
b. Did the officer raise his or her voice to you?			
c. Did the officer thank you at the end of the encounter?			
d. Did your raise your voice to the officer?			
e. Did the officer provide you with tips to avoid this situation in the future?			
f. Did the officer refer you to people or agencies that might be helpful?			

Last, we would like to ask you some general questions about your background:

33. What is your gender?

Male

Female

34. What is your age?

Under 21

21-29

30-39

40-49

50-59

60 or older

35. Would you best describe your race/ethnicity as:

Hispanic/Latino(a)

- Black/African American
- White/Caucasian
- Asian/Pacific Islander
- American Indian/Alaskan Native
- Something Else (specify: _____)

36. How much school have you completed?

- Some middle or high school
- High school diploma
- Technical/vocational school
- Some college
- Associates degree
- Bachelor's degree
- Master's, graduate or professional degree

37. Do you currently own or rent your home residence?

- Own
- Rent

38. Which best describes your home residence?

- A single family home
- An apartment or condominium

39. How long have you lived at your current home residence?

- Less than 1 year
- 1 -2 years
- 3-5 years
- 6-10 years
- 11-20 years
- More than 20 years

40. Do you currently live alone or with others?

- Live alone

_____ Live with others

41. Approximately how many people live at your current address? _____

42. How many people that currently live with you are under the age of 18? _____

43. Was your 2015 household income from all sources:

_____ \$10,000 or less.

_____ Between \$10,001 and \$25,000

_____ Between \$25,001 and \$40,000

_____ Between \$40,001 and \$60,000

_____ Between \$60,001 and \$80,000

_____ Between \$80,001 and \$100,000

_____ More than \$100,000

44. How did you learn about this survey?

_____ From the Indio Police Department website

_____ From an Indio Police Officer

_____ From the City of Indio website

_____ From my water bill

_____ Picked up at the Indio Police Department building

_____ Picked up at Indio City Hall

_____ Picked up at a City of Indio meeting

_____ Other (explain _____)

45. Do you have any other comments about crime or the Indio Police Department?

Thank you for completing this survey!