

AIR TRAFFIC MANAGEMENT

EDUCATION

HEALTH RESEARCH & POLICY

ORGANIZATIONAL
LEARNING & EFFECTIVENESS

SAFETY & SECURITY



CNA HEALTH RESEARCH & POLICY

CNA Health Research & Policy analysts combine robust research and analysis with a practical, firsthand understanding of healthcare programs, and delivery and financing systems—at the individual, local, state, and national levels—to help policymakers and practitioners improve the quality, effectiveness, safety, and cost of the nation’s healthcare. Health Research & Policy experts have extensive experience in analyzing and exploring the many critical issues affecting the nation’s healthcare system, including those of interest to government executive management and program directors as well as to healthcare consumers, providers, delivery networks, payers, and purchasers.

HEALTH RESEARCH & POLICY AREAS OF FOCUS:

- Access to care
- Child health and human development
- Comparative effectiveness
- Delivery and financing of healthcare
- Health policy analysis
- Health quality
- Healthcare operations analysis
- Long-term care
- Managed care
- Mental health
- Patient safety
- Program assessment and evaluation



CNA’S INSTITUTE FOR PUBLIC RESEARCH

CNA’s Institute for Public Research (IPR) provides expert, high-level analytical services to clients who are concerned about safety and security, health research and policy, organizational learning and effectiveness, education, and air traffic management. We have established business practices to serve these five key areas, as well as other issues of importance to Federal, state, and local policymakers.

IPR’s scientists and analysts combine scientific methodology with a commitment to help clients better understand their problems. We find impact-driven solutions, and convert obstacles into opportunities to improve programs and services.

CNA’s IPR helps decision makers by providing them with a true understanding of how programs are working, an impartial analysis of their operational strengths and weaknesses, objective assessments of their performance, and accurate information that can be put to immediate and effective use. IPR conducts analyses based on a mix of advanced analytical research methods and skills, subject matter knowledge, and direct field experience. We understand that the advice and solutions we offer must work in the real world, where our clients work. Our staff offers unique talents that allow for iterative and creative collaboration in every step of the problem-solving process. Being able to communicate effectively with our clients is critical to solving their problems. IPR analysts combine people skills with fresh perspectives and insights to help our clients achieve their vision.

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NOBODY GETS CLOSER
TO THE PEOPLE. TO THE DATA. TO THE PROBLEM.

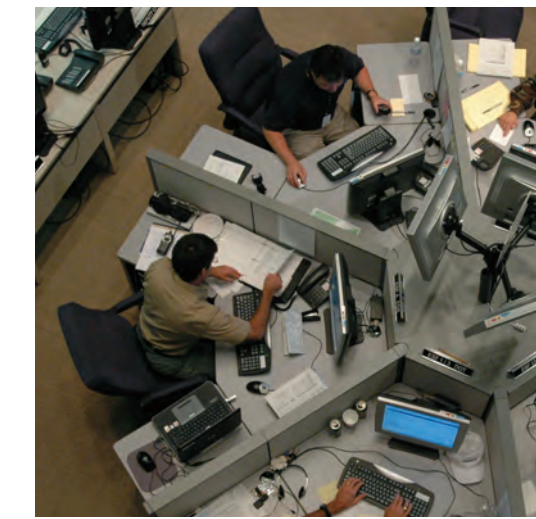
THE CLOSER YOU LOOK  THE MORE YOU WILL SEE



INSTITUTE FOR PUBLIC RESEARCH CAPABILITY AREAS

CNA SAFETY & SECURITY

CNA is a national leader in supporting homeland security, public safety, and emergency operations at all levels of government. The CNA Safety & Security team includes personnel with senior leadership experience, scientific and technical expertise, and operational experience. Our analysts use research and analysis to deliver solutions that improve decision making during crisis operations and develop innovative answers to challenging safety and security problems. CNA Safety & Security's unique blend of applied expertise allows first responders, emergency managers, public health and agriculture professionals, homeland security practitioners, and corporate and citizen partners to integrate policy, planning, and operations to effectively manage risk and develop and sustain prevention, protection, response, and recovery capabilities nationally.



SAFETY & SECURITY AREAS OF FOCUS:

- Capability assessment and validation
- Event reconstruction and analysis
- Operations evaluation and research
- Policy development
- Program evaluation and performance measurement
- Risk management
- Strategic and operational planning
- Training and performance-based exercises

CNA EDUCATION

CNA Education has a record of helping to improve the quality of education in our nation by providing critical decision-making support to education stakeholders. Our analysts combine high-quality research skills with a firsthand understanding of education issues and their real-world implications. Using sophisticated operational and policy analysis and rigorous evaluation tools in concert with practical experience, CNA Education works with a variety of education entities—from



CNA EDUCATION AREAS OF FOCUS:

- Early childhood education
- Education assessment
- Education technology
- Making effective use of data
- Teacher workforce quality
- Transitions from secondary school

individual schools and districts to state and Federal policymakers and program managers—to improve the quality of education. Our unique field scientist program provides full-time, on-site support for senior decision makers such as Chief State School Officers. CNA Education is the prime contractor for the U.S. Department of Education's Regional Educational Laboratory (REL) Appalachia.

CNA AIR TRAFFIC MANAGEMENT

CNA Air Traffic and Aeronautical Information Management has been providing high quality support to the Federal Aviation Administration since 1992. We have a wealth of experience conducting in-depth research, providing rapid turn-around analyses, and developing new and innovative analytical methodologies. Our team includes engineers, scientists, mathematicians, economists, and information systems experts. These experts work directly with clients to solve complex technical, operational, and policy problems.



AIR TRAFFIC AND INFORMATION MANAGEMENT TEAM AREAS OF FOCUS:

- Acquisition support
- Airspace analysis and design
- Aviation safety and security analyses
- Database design, operation, and maintenance
- Investment and cost benefit analysis
- Modeling, simulation, and optimization
- Operations analysis and performance assessment
- Quality management
- Systems engineering, management, analysis, and architecture
- Traffic flow analysis

CNA ORGANIZATIONAL LEARNING & EFFECTIVENESS

Maximizing the effectiveness of individuals, teams, and processes is the key to unleashing the potential of an organization. CNA Organizational Learning & Effectiveness provides clients with leading-edge services in organizational performance, development, and learning. We offer an integrated portfolio of high-quality analytical and support services for organizational excellence and enhancement,

to help organizations solve their most important "people issues." CNA Organizational Learning & Effectiveness applies creative approaches to identify workforce inefficiencies and formulate strategies to improve operations and empower employees to reach their potential.

ORGANIZATIONAL LEARNING & EFFECTIVENESS AREAS OF FOCUS:

- Competency management
- Executive Coaching
- Knowledge management
- Organizational development
- Performance measures development
- Process improvement
- Program evaluation and assessment
- Strategic planning and analysis
- Succession planning
- Training needs assessment, delivery, and measurement
- Workforce planning
- Workforce surveys

NOBODY GETS CLOSER